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VICTIM SUPPORT SERVICES IN EUROPE: TOWARDS NATIONAL MODELS

EUROPEAN WEBINAR 

DECEMBER 9, 2020
10.00 - 13.00 CET

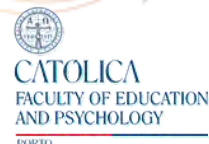
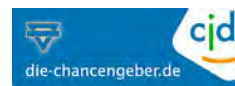
SIGN UP ON: 

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Victim Support Services in Europe: Towards National Models

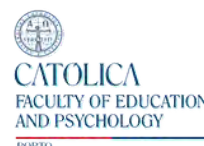
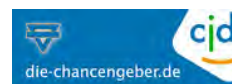
Wednesday 9 December 2020

10:00 – 13:00 CET

EU Member States vary significantly in terms of the extent and capability of available victim support services and lack a uniform approach. As noted in the 2015 report by the European Union Agency for Fundamental Rights (FRA) on the provision of support services, Member States utilize three different public private cooperation models for the provision of services to victims of crime: structures that are state-run and funded; private NGOs that rely extensively on public funding; and NGO run services that rely on non-governmental funding sources. The report states that some Member States still did not have a victim support services system in place as of 2015.

SeRV: Services and Rights for Victims of Crime, which involves partners from Italy, Spain, Romania, Germany, Estonia, and Portugal, seeks to address the gaps and in service provision and identify national models capable of effectively providing comprehensive victim support services within each partner country. This focus on national models takes into consideration the unique history and culture of each country as well as the strengths already built in to the system. The intent is to identify a model capable of assuring full implementation of the Victims' Directive by building on and incorporating the existing system and/or services. It is therefore essential to allow for different models and forms of cooperation and responsibility involving the public and private sectors.

This webinar focuses on the exchange of national practice and discussion about effective implementation with a **focus on public vs. private service provision models** as part of the effort to enhance knowledge and improve cooperation between professionals and service providers.





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Join the webinar to learn from European examples of crime victim support services models!

In this webinar Mr. Jako Salla, head of state Victim Support Services, will present state-run and funded victims' support service in Estonia. We also invite a representative of private sector to present their view on the state-led model, including public-private co-operation, victims' needs and other issues. **Private-public co-operation** represents main discussion topic to discuss during the roundtable with VSS providers representing six Member States.

In this difficult time, we cannot ignore influence of the Covid-19 pandemic on VSS. The roundtable will therefore also discuss how service providers are dealing with the situation and what **new practices** they have adopted to adjust to it.

This webinar is especially targeted for representatives of NGOs, victim support service specialists, policy makers and others.

The event will take place **online on 9th of Decembre 2020 at 10:00-13.00 CET.**

Webinar language will be English: simultaneous translation into italian will be available.

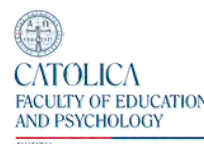
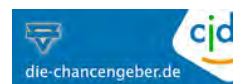
Please register for the event at the following link:

<https://www.eventbrite.it/e/biglietti-victim-support-services-in-europe-towards-national-models-131370455569> 

More information about the project:

<http://serv.ut.ee>

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Seminar Agenda

- 10.00** Welcome, **Isabella Mastropasqua**, Senior executive, Department of Juvenile Justice and Probation, Ministry of Justice, Italy
- 10.15** An overview of **SERV** project, **Anna Markina**, University of Tartu
- 10.30** **SESSION I – A NATIONAL MODEL IN PRACTICE: THE CASE OF ESTONIA**
Moderator: **Anna Markina**, University of Tartu
- 10.30** The Estonian model of Victim Support Services, **Mr. Jako Salla**, Head of Victim Support Services, Estonian Social Insurance Board
- 10.50** Does victims always get support? View from the NGO sector, **Sasha Gartman**, Volunteer and civic activist, leader of "Don't be Silent" project
- 11.10** Questions from the participants and discussion
- 11.30** **COFFEE BREAK**



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11.45 SESSION II – NATIONAL MODELS vs LOCAL STRATEGIES ROUNDTABLE

Moderator: Vanja Stenius, IPRS

Silvia Taravan, President of the Rete Dafne, Victim Support Network, Italy

Óscar Rodríguez Fernández, Coordinator of the Observatory against LGBTI phobia ALAS, A Coruña, Spain

Dr. Joana Marmelo, Coordinator of the Victims' Support Structure "Broken Silence" and Psychosocial team leader on Portuguese Red Cross, Gondomar-Valongo branch, Portugal

Sascha Angelstein, Advisor at Lobbi Ost, a regional service provider supporting victims of racist, antisemitic or homophobic crimes

Gina Stoian, President of ADPARE Organization, Counselling centers for victims of human trafficking, Romania

12.30 Q&A AND PLENARY DEBATE

12.50 Concluding remarks

13.00 End of the Seminar

 The seminar will be audio and video recorded. 



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SeRV project in short

Funded by the **European Union's Justice Programme (2014-2020)** **SeRV: Services and Rights for Victims of Crime** project engages participants from six countries that present different victim support models and victim protection cultures. The countries include **Italy, Spain, Romania, Germany, Estonia, and Portugal**, all presenting highly qualified expertise. Project activities include Research and Analyses, Strategic Plan Development, Model Identification and Transnational Exchange.

The project activities started in October 2019 and will go on until September 2021.

Project outcomes include enhanced cooperation, best practice exchange and better service provision on different levels and for a variety of stakeholders, such as:

For victims: better knowledge of available services via service mapping; services designed according to victims' needs, smooth journey throughout the process, victims' voices made heard.

For service providers: better cooperation with other professionals involved i.e. NGO-s; police, legal professionals, and others, as well as addressing gaps in victim support. Also, cooperation and best practices exchange between service providing organisations will improve.

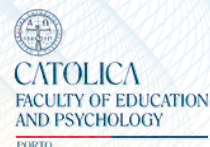
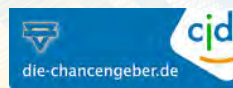
For policy makers on national and EU level: better understanding of challenges and opportunities in each country; greater transnational cooperation and mutual learning between partner countries. Effective models will be identified and presented to decision makers that facilitate further strategic planning. An EU handbook will be developed with identified models that work best.

For general public greater awareness of the topic, of the rights of victims, and available services is expected.

SERV

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for Victims of Crime

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